



[Date of mailing]

**Re: Water meter replacement**

Dear Township Resident,

As you may already know, Cranberry is changing its system for metering water consumption. We're doing it to give our customers a more accurate, more timely, more useful method for monitoring and managing their water use. We are doing away with sending out meter readers to manually collect your water readings every other month as we have been doing for many years.

There is no charge for the water meter replacement. Please check the Township's website at [www.cranberrytownship.org/meterswap](http://www.cranberrytownship.org/meterswap) for more information regarding the water meter replacement program and for continued updates on the progress of the project.

Replacing water meters will require the installation contractor, Newman Plumbing, to be in your home for about 20 minutes to make the switch. An adult will need to be there when they arrive. Newman Plumbing will be sending out neon-colored postcards with scheduling and contact information when they are working on water meter replacements in your neighborhood.

We appreciate having you as a customer of our water service and we look forward to serving you even better in the coming years. If you have any questions or concerns, please call our water meter replacement line at 724-720-6488.

Sincerely,



Evan Oswald, Special Project Coordinator  
Cranberry Township Public Works

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