

[Date of mailing]

**Re: Touchpad Read Device Upgrade Customers Only**

Dear Township Resident,

This notice is being sent to specific water customers who do not need their water meter replaced as part of our Water Meter Replacement Program. We have identified your water meter as a model that does not need replaced, although it will need a new read device (MXU) connection. Residents do not need to be home for the device installation and activation, as the work takes place on the exterior of the home. The process generally takes approximately 10 minutes, and will be installed by Cranberry Township's contractor, Newman Plumbing. The contractor will arrive according to a pre-determined schedule, so appointments aren't necessary. There is no charge for the upgrade installation of the read device.

Current (old) Touchpad:



Touchpad Upgrade:



Please visit the Township's website at [www.cranberrytownship.org/meterswap](http://www.cranberrytownship.org/meterswap) for more information regarding the Water Meter Replacement Program and for continued updates on the progress of the project.

We appreciate having you as a customer of our water service and look forward to serving you even better in the coming years. If you have any questions or concerns, please don't hesitate to call our water meter replacement line at 724-720-6488.

Sincerely,



Evan Oswald, Special Project Coordinator  
Cranberry Township Public Works

[Evan.Oswald@CranberryTownship.org](mailto:Evan.Oswald@CranberryTownship.org)